**San Francisco International Airport (SFO)**
– is approximately 30 miles north of Santa Clara  
Website: [https://www.flysfo.com/](https://www.flysfo.com/)

**Directions:**
Get on US-101 S from International Terminal Arrivals Level - 1.4 mi  
Follow US-101 South  
Merge onto US-101 S to Lawrence Expressway in Sunnyvale (Exit 394 from US 101) - 27.5 mi  
Use the 2nd from the right lane to take Exit 394 for Lawrence Expressway - 0.3 mi  
Follow Lawrence Expressway and Tasman Drive to Patrick Henry Drive in Santa Clara - 1.7 mi  
Turn left on Patrick Henry Drive – Coherent is on your immediate left

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**Mineta San Jose International Airport (SJC)**
– is approximately 6 miles south of Santa Clara  
1701 Airport Boulevard, San Jose, CA 95110  
Website: [http://www.flysanjose.com/fl/](http://www.flysanjose.com/fl/)

**Directions:**
Leaving the rental car area, follow the signs to CA-87 and US-101 North  
Use the right lane to turn right onto Skyport Drive (430 ft.)  
Use the right lane to merge onto CA-87 via the ramp to Hwy 101 N – 0.8 mi  
Use the left 3 lanes to take exit 9B to merge onto US-101 N toward San Francisco – 2.7 mi  
Take exit 393 to merge onto Great America Parkway – 1.4 mi  
Keep right at the fork & merge onto Great America Parkway – 1.5 mi  
Use the left 2 lanes to turn left onto Tasman Drive - 0.4 mi  
Turn right onto Patrick Henry Drive – Coherent is on your immediate left

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**Taxi from/to SFO and/or SJC airports:**
SFO – you can have a sedan arranged for your arrival  
SJC – you can take a taxi or have a sedan arranged for your arrival. Please ask your training coordinator, Glenys Chow, for assistance reserving a sedan.

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From SFO or SJC, once you turn on to Patrick Henry, enter in the driveway marked “Lobby.” Visitor parking is on your left, but for all day, you should then park in an unmarked space or on the street. Please check in with reception upon arrival.

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**Emergency Contact Information**

Glenys Chow  
*Training Coordinator*  
Tel: 408-764-4909  
Cell: 408-609-0505  
[Glenys.Chow@Coherent.com](mailto:Glenys.Chow@Coherent.com)

Joell Mello  
*Documentation and Training Manager*  
Tel: 408-764-4651  
Cell: 408-410-1824  
[Joell.Mello@Coherent.com](mailto:Joell.Mello@Coherent.com)
Please note that Coherent and most California hotels are non-smoking.

Smoking is permitted in designated areas (outside) only.

Hotels: If you smoke in a non-smoking room, you may be charged an extra fee.

Please enquire about their smoking policies upon arrival.

Corporate Rates in Santa Clara

The Plaza Suites
3100 Lakeside Drive, Santa Clara, CA 95054
Tel: 408/748-9800
www.theplazasuites.com
Includes breakfast; complimentary shuttle to/from San Jose International Airport; complimentary shuttle to/from Coherent; pool and fitness center. Complimentary Wi-Fi in public areas of hotel.
Coherent's rate: $239/night + tax, for a deluxe room. If this rate is not available, the next rates are $269 and $289/night + tax.

The Staybridge Suites
321 Cypress Drive, Milpitas, CA 95035
Tel: 408/383-9500
www.sbsmilpitas.com
Includes breakfast buffet. Dry cleaning and laundry service offered as well as facilities to do your own laundry; complimentary shuttle to/from San Jose International Airport; complimentary shuttle to/from Coherent; pool and fitness center. Nightly reception (Monday-Thursday). Complimentary Wi-Fi, free parking.
Coherent's rate: $200/night + tax, for a studio; $225/night + tax for one bedroom - 1-14 nights.
Price goes down to $190 (studio) / $215 (one BR) for 15-29 nights, and down again after 30 nights. They also have 2BR/2BA suites if you are interested in sharing with a colleague to save expenses.

The Biltmore Hotel
2151 Laurelwood Road, Santa Clara CA
Tel: 408/988-8411
www.hotelbiltmore.com
Includes continental breakfast. Dry cleaning and laundry service offered
Complimentary shuttle service to/from San Jose International Airport; complimentary shuttle to/from Coherent; pool and spa; fitness center. Complimentary Wi-Fi, free parking.
Coherent's rate: $269/night + tax for a standard room, $279/night + tax for a suite.

Note: Please contact Coherent Santa Clara directly for hotel reservations
- Rates will be different on hotel websites.

We can also obtain rates from Synergy Housing – they provide lodging in nearby apartment homes. The apartments will have their own kitchen and laundry facilities (not a shared laundry room, but washers and dryers in the apartment) and, often, on-site fitness facilities.

If you are staying four (4) nights or more and are interested in an apartment home, please let Glenys know. We would need about one month’s notice. Often rates are comparable to a hotel.
Training in Santa Clara

Your Training Coordinator in Santa Clara is Glenys Chow. Please contact her with questions you might have during your stay – Glenys.Chow@Coherent.com or phone: 408 / 764-4909.

Unless otherwise arranged with Glenys or your instructor, please check in with our receptionist at the 5100 building upon arrival. If you are a Coherent representative or customer and this is your first time training with us, you will need to show photo identification at reception in order to have a visitor badge made. The (customer) badge from reception will need to be turned in each night and picked up again in the morning. For first-time Coherent employees and representatives training, Glenys will meet you in the lobby and bring you to Facilities to have your photo taken for a Coherent badge. Representatives and/or customer will need to be accompanied by a Coherent employee in order to enter the building from the lobby. For security reasons, the outside doors to the building are locked at all times. If you do not have the appropriate badge access, use the main lobby entrance to the building.

Your instructor will meet you in the 5100 cafeteria/atrium. Glenys will give distribute training manuals at this time. Trainings typically run from 9 AM to 5 PM, Monday through Friday.

Prior to training, you are required to complete pre-requisites; this includes viewing our safety videos and completing a quiz. If you score below 70 % on the safety quiz (7/10), you must retake it until you pass.

After you have successfully completed laser training, you will receive a certificate acknowledging your ability to service that particular laser.

If, by chance, you do not complete your training, your certificate will read that you “attended” training. You will not be permitted to service the laser until you re-take the class at another time and pass.

You will be sent a brief questionnaire requesting your feedback on the training you completed. This feedback will be forwarded to your instructor.

Dress code

Coherent’s dress code runs from business casual to casual. As trainings are hands-on, feel free to wear comfortable clothing such as a T-shirts and jeans. For safety reasons, please note that shorts, open-toed shoes/sandals, nor bare feet are permitted in the training labs. The training labs are air conditioned and kept very cool, so it’s best to bring a jacket or dress in layers.

Lunch / Use of the Cafeteria

The lunch break is typically 12 PM to 1 PM, unless otherwise arranged with your instructor. If you are working longer days, lunch may be 30 minutes. Again, this would be an arrangement between you and your instructor. There will be breaks in the morning and afternoons.

Lunch will be taken in the 5100 atrium (unless you wish to go out). Your breakfast, lunch and beverages from Coherent’s cafeteria will be covered by the Training Department while you are in a class.

Glenys or your trainer will introduce you to Peter and Julie, who run our cafeteria.
VISITOR INFORMATION

We hope that you find the following information useful.
Please contact Glenys Chow if you find anything incorrect or outdated.
Feel free to let us know if you have other information that will be beneficial to others visiting Coherent Santa Clara in the future.
Thank you. Enjoy your stay!

Restaurants

San Jose and San Francisco both have a wide variety of restaurants to enjoy – seafood, Asian, Mexican, Greek, Italian, and Spanish to name a few.

The new Santa Clara Square, about 1/2 mile from the Plaza Suites at Augustine and Bowers, boasts a Whole Foods Market (fresh produce, groceries, sundries, food to go, and a brewery), Specialty’s Café, tea, yoga, books, and chocolate. More restaurants to come. The Faultline Brewery in Sunnyvale is about a mile from the Plaza Suites.

Breweries in Mountain View, CA (about 6 miles away): The Tide House, Stein’s Beer Garden in Mountain View. Mountain View has restaurants up and down Castro Street.

Tips (Gratuities)

Restaurants, cafes, and bars will add tax to your bill.
In the US, it is customary to leave your server a gratuity based on your appreciation of good service and food. This is, of course, at your discretion. Often times, people double the tax.

Sales Tax

Sales tax in San Francisco and Santa Clara Counties is 8.5%. In grocery stores, unprepared food items are not taxed but vitamins and all other items are. Ready-to-eat hot foods, whether sold by supermarkets or other vendors, are taxed. Restaurant bills are taxed. As an exception, hot beverages and bakery items are tax-exempt if, and only if, they are for take-out and are not sold with any other hot food. If consumed on the seller's premises, such items are taxed like restaurant meals. All other food is exempt from sales tax.

Credit Cards

Credit cards are widely accepted in the US.

Grocery Shopping

If you are buying groceries and do not have a bag to carry them, you will be charged 10 cents per bag. Best to bring a (reusable) bag with you to avoid the extra charge.
USEFUL INFORMATION

Electrical Appliances

Electric Power in the USA

Electric power is standardized in the US, it is set at 110 Volts and 60 cycles. 220 Volt power is used in homes only for large appliances like stoves, water heaters and clothes dryers. It is not normally available for personal appliances.

Standard electric plugs, as illustrated below, have two flat blades. The plugs on some newer appliances have a third round grounding pin. Almost all homes and commercial buildings are equipped with electrical receptacles that can accommodate either type of plug.

You may need an adaptor and power converter

If you bring any electrical appliance to the USA, you may need an adaptor to fit the US electrical receptacles. You may also need a converter to change the voltage from 110 volts to 220 volts.

Most common appliances will function with either 50 or 60 cycle current. Electrical frequency can affect electric clocks, audio equipment and some other electronic gear. You should check your electrical equipment for compatibility with 60-cycle current before you bring it to the US.

In most discount stores, you can purchase curling irons or hair dryers for $10 or less. It may be more convenient and even more economical to buy an inexpensive appliance that is fully compatible with US electrical power.

Local Time in California

The local time in California is Pacific Standard (November to March) – eight hours behind GMT.

From the second Sunday in March to the first Sunday in November, we recognize Daylight Savings Time (nine hours behind GMT)
USEFUL INFORMATION – continued

Medical Services

If you become sick during your stay, here is the location of a nearby clinic –

**Santa Clara Urgent Care** - 1825 Civic Center Drive #7, Santa Clara, CA 95050 - [http://www.santaclarauc.com/](http://www.santaclarauc.com/)

If you do not have US health insurance, full payment is required at time of service. [http://www.santaclarauc.com/services](http://www.santaclarauc.com/services)

Located about 5 miles from Coherent:

![Map of Santa Clara Urgent Care location](image)

Monday - Friday: 7:00 AM - 7:00 PM  
Saturday: 8:00 AM - 4:00 PM  
Please call for holiday hours

In case of a life-threatening emergency, go to the nearest hospital or call 911
PUBLIC TRANSPORTATION

Should you wish to ride BART (Bay Area Rapid Transit) to San Francisco or CalTrain to San Francisco or San Jose – the links are below. There are light rail stations a short walk from Coherent – light rail will take you to downtown San Jose or up to Mountain View (where it ends). This is also CalTrain’s Mountain View station. The transit station is steps away from Mountain View’s Castro Street and its many restaurants.

http://www.bart.gov/
http://www.caltrain.com/
http://www.vta.org/

TRAFFIC

For traffic conditions, dial 511 on your phone or check http://511.org/ before you leave. Commute hours in the Bay Area run from 5 AM to 7 AM and 3 PM to 7 PM weekdays. Traffic is heaviest at these times (and even beyond), so please give yourself plenty of time if you need to get to the airport. During these hours, the highways have Diamond (also called “commute” or HOV lanes). A vehicle with two or more people can drive in these during these hours. Outside of these hours, a single driver can drive in the lane.

GASOLINE / PETROL

Please ensure you fill your rental car with the proper grade of gasoline. Most cars in the US run on regular, unleaded gasoline, not diesel. Filling a regular gas tank with diesel may cause permanent damage to the vehicle.

WEATHER

The Bay Area is full of micro-climates. When visiting San Francisco, it is best to dress in layers. Typically, San Francisco is cooler in the summer and warmer in the winter than the South Bay (Santa Clara, San Jose)

San Francisco Averages:
LEISURE ACTIVITIES

For up-to-date information about what to see and do in and around San Jose/San Francisco, please see:


Shopping

**Gilroy Outlets** - approximately 30 miles south of San Jose, CA

http://gilroywelcomecenter.org/thingstodo/shopping/gilroyoutlets.php
http://gilroywelcomecenter.org/planyourtrip/Gettinghere.php

At Gilroy Premium Outlets, you'll find impressive savings at more than 145 factory outlet stores, including Kate Spade, Ann Taylor, Banana Republic, Brooks Brothers, Coach, Gap, Hugo Boss, J. Crew, Lucky Brand, Nike, Polo Ralph Lauren, Saks Fifth Avenue Off 5th, Sony, Timberland, Tommy Hilfiger, and more.

**Milpitas**

McCarthy Ranch - McCarthy Ranch
www.mccarthyranch.com
McCarthy Ranch is like a small outdoor mall, with many retail stores, clothing stores and great restaurants. It is close to the Staybridge Suites, Milpitas.
136 Ranch Drive, Milpitas, CA 95035 · ~2.8 mi
(408) 262-3663

**San Francisco**

Westfield San Francisco - Westfield San Francisco Centre
www.westfield.com
865 Market St, San Francisco, CA 94103 · ~36.2 mi
(415) 512-6776
Find your favorite store and the newest shops for fashion, beauty, lifestyle and fresh food only. Easy access via BART to the Powell Street Station

Pier 39 - Official Site, PIER 39 is a must on your list of your things to do in San Francisco, with sea lions, waterfront dining, street performers, live music, shopping and more.

**San Jose**

Westfield Valley Fair - Westfield Valley Fair
www.westfield.com
2855 Stevens Creek Blvd, Santa Clara, CA 95050 · ~5.1 mi
(408) 248-4451
Find your favorite store and the newest shops for fashion, beauty, lifestyle and fresh food.

Santana Row - Santana Row
www.santanarow.com
377 Santana Row, San Jose, CA 95128 · ~5.5 mi
(408) 551-4611 www.santanarow.com
Santana Row - Indulge in a world-class mix of brands, cutting-edge boutiques & culinary craft.
Movie Theatres

There are many theatres in the Bay Area. The closest to Coherent is located at the Mercado on Mission College Blvd. There are several restaurants at this complex: World Wraps, Smoke Eaters, Krispy Kreme Doughnuts, Mexicali Grill, In n Out Burger, Jamba Juice, Starbucks, and Tomatina; two retail stores: Home Goods and Walmart, and a FedEx/Kinko's for your printing and shipping needs. AMC Mercado – is about 2 miles from Coherent.


3111 Mission College Blvd., Santa Clara, CA 95054

Sports

The Bay Area has (American) football, soccer, basketball and hockey

Oakland A’s site - http://oakland.athletics.mlb.com/index.jsp?c_id= oak
Football: SF 49ers’ Site - www.49ers.com
Levi’s® Stadium (http://www.levisstadium.com/) is just down the street from Coherent
Oakland Raiders’ Site - http://www.raiders.com/
Hockey: SJ Sharks’ Site - https://www.nhl.com/sharks/ - downtown San Jose
Soccer: SJ Earthquakes’ Site - www.sjearthquakes.com the stadium is just outside of the San Jose Airport

Wine Tasting

Napa Valley: www.napavalley.com
The South Bay: https://www.southbaywinetours.com/wineries.html

PLEASE DRINK RESPONSIBLY · DO NOT DRINK AND DRIVE